



**EXCLUSIVE TRAVEL PARTNER**  
**RATES AVAILABLE UNTIL**  
**SEPTEMBER 30, 2024**

**For guests or groups staying at both our Rishikesh and Mussoorie hotels during the same trip, please contact us directly for special rates. We also facilitate travel between the two locations for seamless check-in and check-out.**

**ELLBEE MUSSOORIE HILLS**

Library Rd, The Mall, Mussoorie - 248179  
+91 981 124 1577  
[mussooriehills@ellbeehotels.com](mailto:mussooriehills@ellbeehotels.com)

**ELLBEE GANGA VIEW**

355, Haridwar Road, Rishikesh - 249201  
+91 888 266 1577  
[gangaview@ellbeehotels.com](mailto:gangaview@ellbeehotels.com)

SPECIAL B2B RATES FOR ELLBEE GANGA VIEW

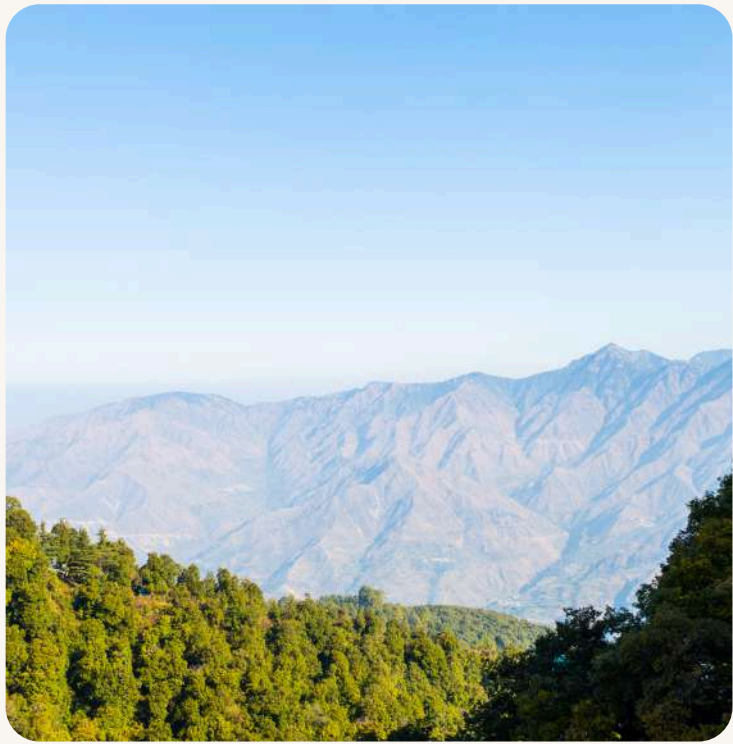


Room Category	Bed Configuration	B2B Rate (Regular)	B2B Rate (Peak Dates)
Deluxe Room (Non-View)	1 King Bed	5,000	6,000
Deluxe Suite (Non-View)	2 Queen Beds	6,000	7,000
Wheel Chair Friendly Room	1 King Bed	7,000	7,450
Premier Suite (River View)	2 Queen Beds	7,450	8,500
Executive Suite (Partial View)	2 Queen Beds	12,500	13,500
Ganga Royal Suite (River View)	2 King Beds	17,000	18,000
<ul style="list-style-type: none"><li>• Extra major meals per adult @ INR 850 plus taxes</li><li>• Extra major meals per child @ INR 400 plus taxes</li><li>• Extra adult charges @ INR 1500 plus taxes</li></ul>			
<ul style="list-style-type: none"><li>• The rates specified are for double occupancy per night and includes breakfast and hi-tea.</li><li>• It is important to acknowledge that peak rates apply during holidays, festivals, extended weekends, and special events.</li><li>• <b>These rates are net prices, non-commissionable, and exclusive of taxes.</b></li></ul>			

INCLUSIONS & FEATURES:

- EXPRESS CHECK-IN/OUT: SMOOTH AND EFFICIENT FOR GROUPS.
- WELCOME RECEPTION: REFRESHING NON-ALCOHOLIC DRINKS ON ARRIVAL.
- DAILY BREAKFAST: SUMPTUOUS MEALS TO START THE DAY.
- FREE WI-FI: SEAMLESS CONNECTIVITY THROUGHOUT THEIR STAY.
- COMPLIMENTARY HIGH TEA: ENJOY A VARIETY OF TEAS, COFFEES, AND SNACKS.
- YOGA LESSONS: COMPLIMENTARY SESSIONS TO ENRICH THE SPIRIT.
- RECREATIONAL ACCESS: ENJOY TABLE TENNIS & EXCLUSIVE RISHIKESH 360 VIEWPOINT.
- GANGA AARTI TOUR: EXPERIENCE THE SPIRITUAL JOURNEY TO TRIVENI GHAT.
- MEETING SPACES: ACCESS TO MEETING SPACES

SPECIAL B2B RATES FOR ELLBEE MUSSOORIE HILLS



Room Category	Bed Configuration	B2B Rate (Regular)	B2B Rate (Peak Dates)
Deluxe Room (Non-View)	1 King Bed	2,800	3,500
Premier Suite (Mountain View)	2 Queen Beds	5,000	6,500
Family Suite (Mountain View)	1 King Bed and 2 Queen Beds	9,000	11,000
<ul style="list-style-type: none"><li>• Extra major meals per adult @ INR 850 plus taxes</li><li>• Extra major meals per child @ INR 400 plus taxes</li><li>• Extra adult charges @ INR 1500 plus taxes</li></ul>			
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- EXPRESS CHECK-IN/OUT: SMOOTH AND EFFICIENT FOR GROUPS.
- WELCOME RECEPTION: REFRESHING NON-ALCOHOLIC DRINKS ON ARRIVAL.
- DAILY BREAKFAST: SUMPTUOUS MEALS TO START YOUR DAY.
- FREE WI-FI: STAY CONNECTED EFFORTLESSLY.
- COMPLIMENTARY HIGH TEA: ENJOY A VARIETY OF TEAS, COFFEES, AND SNACKS.
- STEPS FROM MALL ROAD: WE'RE JUST 50 METERS AWAY FROM MUSSOORIE'S MAIN ATTRACTION, MALL ROAD.

## RESERVATION PROCEDURES:

- To confirm a booking, a 50% advance payment is required. The remaining balance must be received by the hotel prior to the guest's check-in.
- All reservations must be submitted to the EllBee Hotels reservation department and are subject to availability. Reservations are considered non-binding until written acceptance and confirmation are received.
- Changing a guest's name is regarded as a cancellation and rebooking, contingent upon availability at the time of the name alteration.
- Travel Partners are requested to provide their GST number during the reservation process. Failure to do so before check-in exempts EllBee Hotels from providing a GST invoice post-checkout.
- Payment: All dues related to room bookings and concierge services, such as taxi arrangements and activities, must be cleared prior to the check-in date. Any outstanding balance for services after check-in must be fully settled before check-out.

## CHECK-IN & CHECK-OUT TIME:

- **Check-In:** 2:00 PM
- **Check-Out:** 11:00 AM
- Requests for late checkout must be confirmed prior to arrival by paying for an additional night at the agreed rate.
- Early check-ins and late checkouts until 10:00 AM and 4:00 PM will incur a charge of 50% of the contracted rate for the room category. Check-outs after 4:00 PM will be charged at the full contracted rate.
- Early check-ins and late checkouts are based on availability only unless booked separately.

## CANCELLATION POLICY:

- No-Shows: Failure to honor a reservation will result in a 100% charge.
- Reservation Changes: Alterations to reservation dates or guest names post-confirmation are subject to EllBee Hotels' discretion.
- Room Release: Rooms may be released without prior notice if contractual terms are violated.
- Cancellation Requests: Official acknowledgment of cancellation requests will be provided via email by EllBee Hotels.

## CANCELLATION CHARGES:

- Groups (more than 5 rooms):
  - No Charge: Cancellations made 30 days before check-in.
  - 50% Charge: Cancellations made 10-30 days before check-in.
  - 100% Charge: Cancellations made less than 10 days before check-in.
- Individual Bookings (5 rooms or less):
  - No Charge: Cancellations made more than 7 days before check-in.
  - 100% Charge: Cancellations made within 7 days of check-in.
- A 3% processing fee applies to cancellation refunds.

## HOTEL RULES:

- **Room Keys:** Guests are liable for a charge of Rs. 500/- per lost room key.
- **Valid ID:** A valid identification document (passport, driver's license, Aadhaar card, etc.) is mandatory during check-in.
- **Personal Belongings:** Guests are responsible for safeguarding their belongings; the hotel is not liable for any loss.
- **Prohibited Items:** Illegal, flammable, or hazardous items (e.g., firearms, explosives) are not permitted in rooms.
- **Pets:** Pets are not permitted on hotel premises.
- **Conduct:** Guests are expected to behave respectfully and lawfully. Gambling and illegal activities are strictly prohibited. Quiet hours are observed from 10:00 PM to 7:00 AM.
- **Laundry:** Washing and drying clothes in rooms or on windows/balconies is prohibited. Utilize the hotel's laundry service instead.
- **Visitors:** Visitors are welcome until 9:00 PM and must be registered at the front desk. Unregistered visitors are not allowed on the premises after 9:00 PM.
- **Damages:** Guests are financially responsible for any damage caused to hotel property.
- **Energy Conservation:** Kindly conserve energy by turning off electrical appliances when not in use.
- **Food and Drink:** Alcohol and non-vegetarian food consumption is prohibited on hotel premises in Rishikesh. External food deliveries are not permitted.
- **Smoking:** Designated smoking areas are available; smoking elsewhere incurs a cleaning fee of Rs. 10,000/-.
- **Cooking:** Cooking in rooms is not permitted for safety reasons.
- **Medical Emergencies:** Contact the front desk for hospital or ambulance services.
- **Room Checks:** Periodic room inspections for maintenance, safety, and security purposes may be conducted with prior notification.
- **Violation of Rules:** The hotel management reserves the right to ask guests to leave and forfeit all payments in case of rule violations or misconduct.
- **Changes to Rules:** Management may modify regulations without prior notice.
- **Extra Beds:** Extra beds are not provided by the hotel.